



QUALITY MANIFESTO

- √ The mission of Seven A.B.C. Solution CH SA is to design and develop gaming software.
- √ The primary goal of Seven A.B.C. Solution CH SA is customer satisfaction, achieved through the provision of gaming software tailored to client needs, in full compliance with applicable regulations, and a high level of pre- and post-sales service, leveraging the expertise and experience of our team.
- √ Management is committed to supporting the development of our products by promoting the use of innovative technologies and ensuring the availability of necessary resources.
- √ The commercial objective is a continuous expansion of market share, achieved through customer loyalty and the pursuit of new clients and opportunities.
- √ The strategic objective is to maintain an adequate level of profitability, ensuring the company's prosperity, employee satisfaction, and the necessary investments for ongoing technological innovation.
- √ Management promotes the professionalism of all employees, ensuring that activities are carried out by qualified and competent personnel.
- √ The primary goal of the staff at Seven A.B.C. Solution CH SA is customer satisfaction, to be achieved through the effectiveness and efficiency of processes and services, as well as the quality of products.
- √ The achievement of these objectives will be continuously monitored through the analysis of performance indicators and customer satisfaction metrics.
- √ Quality objectives will be defined at least annually by management and communicated to all employees.
- √ Management ensures that the quality system complies with the requirements of ISO 9001:2015, thereby demonstrating the company's commitment to continuous improvement.

Data :

3 aprile 2023

La Direzione :

Alberto Candido Forni

Firma :